

Nondiscrimination and Accessibility Notice

Discrimination is Against the Law

Henry County Health Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Henry County Health Center does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, sexual orientation, and gender identity or expression.

Henry County Health Center:

- Provides free aids and services to people with disabilities to communicate effectively with us via certified interpretive services.

If you need these services, please call 319-385-3141

If you believe that Henry County Health Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation, and gender identity or expression, you can file a grievance with: the Patient Relations Representative by phone at 319-385-6532, fax 319-385-6731, or by mail to Henry County Health Center, Attention: Patient Relations Representative, 407 S. White St. Mount Pleasant, IA 52641. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Patient Relations Representative is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.